

Never lose a claim **to a missed call**

ClaimCascade Textback answers missed calls with an instant SMS, captures basic loss details, and hands your team a ready-to-call summary before the lead goes cold.

Without Textback

- 1 Missed call
- 2 Voicemail
- 3 Homeowner keeps searching
- 4 Another firm answers first

With ClaimCascade

- 1 Missed call
- 2 Instant textback
- 3 Basic intake captured
- 4 Ready-to-call summary routed

Missed call 7:42 PM

Textback Sorry we missed you – what kind of damage are you dealing with?

Caller Water damage from a pipe leak.

READY-TO-CALL SUMMARY

Water damage · insured · urgent · callback requested

No pressure — just a quick look at where your firm's calls may be going cold.

Want us to map where claim calls may be leaking?

ClaimCascade performs intake and routing only. It does not provide coverage advice, claim strategy, legal advice, or act as a licensed public adjuster.